



Managing Your GS Membership Account

If you haven't logged into My GS since December 2020, you will need to reset your password. To do so:

1. Select [My GS](#) from the menu on our website
2. Choose "Forgot Password" in the pop-up window.

If you are brand new to Girl Scouts or have not participated recently, create a My GS login by:

1. Selecting [My GS](#) from the menu on our website
2. Choose "Don't have an account? Sign up now" in the pop-up window

In either case, watch for an email within a few minutes with a link to either reset or create your password. Be sure to check your Spam/Junk folder (or the Promotions group in your Gmail Inbox) if you don't see it.

If you have any questions or need assistance, please contact our Help Desk at
800-284-4475 or helpdesk@nccoastalpines.org



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To purchase or manage your family's memberships :

1. From your My GS account, select My Household from the menu on the left.
2. For returning members that were Juliettes previously, select the box next to "Time To Renew" then follow the prompts to the payment screen.
3. For returning members that are in a troop and moving to Juliettes, select "Change My Participation" link next to the member's name. If you don't see this link, then select "Add a troop" under the person's information.
 - a. On the next page, select the name of the person leaving the troop (you'll have to repeat the process for each person if there's more than one) and the troop they are leaving.
 - b. On the next page, scroll to the bottom and select Search.
 - c. On the next page, scroll to the bottom of the search results and either select the green "Continue Without Troop" button or the "Apply to participate without a troop link".
 - d. From here, follow the prompts to complete the process and make payment.
4. If there are no members listed on the My Household page, then scroll to the bottom of the screen and select "Register a new household member".
 - a. On the next page, scroll to the bottom and select Search.
 - b. On the next page, go to the end of the search results and select the green "Apply to participate without a troop link".
 - c. From here, follow the prompts to complete the process and make payment.

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